INSTEC
FOCUS ON EXCELLENCE

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Instec Inc. LC Cell Warranty Policy

Empty liquid crystal cells are precision components intended for further processing and handling by the customer. Upon receipt, the customer is responsible for promptly inspecting all products for visible manufacturing defects, including defects in workmanship, materials, dimensions, alignment, or other specifications agreed upon at the time of order.

Any claim for manufacturing defects must be submitted in writing within 10 days of receipt and must include supporting documentation, such as photographs and inspection data.

Products determined to contain manufacturing defects present at the time of shipment will, at the seller's discretion, be repaired, replaced, or credited.

This warranty is limited solely to defects identified during the customer's incoming inspection. Due to the sensitive nature of empty liquid crystal cells, no warranty applies after the products have been filled, assembled, processed, modified, integrated into another product, tested, or otherwise handled beyond normal incoming inspection procedures.

The warranty does not cover damage or defects resulting from handling, filling, assembly, cleaning, storage conditions, environmental exposure, misuse, improper processing, customer manufacturing operations, or normal variations inherent to the product.

Except for the limited warranty stated above, the products are provided "as is," and no other warranties, express or implied, including warranties of merchantability or fitness for a particular purpose, are provided.